



## RUGER 30-DAY RETURN/EXCHANGE POLICY

Your satisfaction with our Sportswear & Accessories products is very important to us. Please inspect your order thoroughly upon arrival. If you are not completely satisfied, you may return any or all of your order for a complete refund on the product(s) returned (less shipping and handling) unworn, unused, unwashed, and without pet hair. You may also exchange items for another size or product. Please note that merchandise must be returned within **30 days** of the order shipment date and must be in new condition.

### INSTRUCTIONS FOR RETURN OR EXCHANGE:

- Complete the return section on the Return/Exchange Form enclosed with your original order, or download and print a Return/Exchange Form from our website, **shopruger.com** (complete all sections that apply).
- Secure your merchandise in the original packaging (i.e.: plastic bag, clam shell, box) and enclose the completed form.
- Return the package by mail or private carrier. International Returns - Rates to ship the replacement product(s) will apply.

### USED MERCHANDISE IS NOT REFUNDABLE.

Ship to:

**RUGER  
SPORTSWEAR & ACCESSORIES RETURN  
271 CARDWELL ROAD  
MAYODAN, NC 27027**

**QUESTIONS:** 336-949-5200





# RUGER SPORTSWEAR & ACCESSORIES RETURN/EXCHANGE FORM

## 30-DAY RETURN POLICY SEE REVERSE SIDE FOR DETAILS

### STEP 1 -

Original Invoice # if available: \_\_\_\_\_

### ORDERED BY:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_

Email (Required for International Orders) \_\_\_\_\_

Daytime Phone \_\_\_\_\_

### SHIPPED TO (IF DIFFERENT):

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_

Email (Required for International Orders) \_\_\_\_\_

Daytime Phone \_\_\_\_\_

Comments \_\_\_\_\_

### Please select one of the options below:

- Exchange item (complete exchange information below).
- Reimburse original method of payment (less shipping / handling).

Please indicate where we should send your refund or exchange by circling the correct name and address above.

### STEP 2 - List items you are returning, including reason code (see below).

Reason Code	Description	Catalog #	Size	Price
01 Product flawed	04 Did not like color	07 Not as pictured	10 Ordered wrong size	
02 Did not like style	05 Price too high	08 Too small	11 Wrong item shipped	
03 Quality unsatisfactory	06 Not as described	09 Too large	12 Shipping damage	

### Comments:

### STEP 3 - Exchange Information

 For U.S. exchanges, Ruger will waive the regular shipping charge on exchanged items.

Catalog #	Description	Size	Price Each	Quantity	Total

### STEP 4 - Method of Payment

If the total of your exchange or new order exceeds the value of your return, please enclose your check or money order. If you wish to pay by credit card, please call 336-949-5200.

### STEP 5 - Shipping

Enclose return form and merchandise in a securely wrapped package. Return by mail or private carrier to:

**RUGER**  
**SPORTSWEAR & ACCESSORIES RETURN**  
**271 CARDWELL ROAD**  
**MAYODAN, NC 27027**

**QUESTIONS:** 336-949-5200

