



ShopRuger

ORDER FORM INFORMATION

Ways to Order

Ordering your Ruger Sportswear and Accessories products has never been easier.

ORDERING BY MAIL: To place a Sportswear and Accessories order by mail, please fill out the Order Form completely and mail along with a check, money order or credit card number and expiration date to the address below. Be sure to include shipping charges and sales tax, if applicable.

RUGER

Sportswear & Accessories Department
271 Cardwell Road
Mayodan, NC 27027

ORDERING ONLINE: You can place your order online 24 hours a day at **ShopRuger.com** using MasterCard or Visa directly through our online store.

ORDERING BY TELEPHONE: Customers calling from within the U.S. can call to place their credit card orders Monday through Friday 7:30 AM to 6:00 PM Eastern Time. To expedite the placement of telephone orders, please have your catalog numbers and credit card information ready when you call.

Telephone: 336-949-5200

ORDERING BY FAX: In order to place a Ruger Sportswear and Accessories order by fax, please complete the Order Form and fax it to the number below. Be sure to include your credit card information, shipping charges and sales tax, if applicable.

Fax: 928-541-8850

**ORDER ONLINE
24 HOURS A DAY,
7 DAYS A WEEK AT
SHOPRUGER.COM!**

Return/ Exchange Policy

Your satisfaction with our Sportswear & Accessories products is very important to us. Please inspect your order thoroughly upon arrival. If you are not completely satisfied, you may return any or all of your order for a complete refund on the product(s) returned (less shipping and handling). You may also exchange items for another size or product. Please note that merchandise must be returned within **30 days** of the order shipment date and must be in new condition.

INSTRUCTIONS FOR RETURN OR EXCHANGE:

- Complete the return section on the Return/Exchange Form enclosed with your original order, or download and print the Return/Exchange Form from our website, **ShopRuger.com** (complete all sections that apply).
- Secure your merchandise in the original packaging and enclose the completed form.
- Return the package by mail or private carrier. International Returns - Rates to ship replacement product will apply.
- **USED MERCHANDISE IS NOT REFUNDABLE**

OUR GUARANTEE

If you receive a product that is damaged, is the wrong size, or is not what you expected, we will exchange it for another item, issue a refund or credit the card originally charged within 30 days of the order shipment date, provided the merchandise is in new condition. Your satisfaction with the products we offer is very important to us.

Visit our website at
ShopRuger.com for new products

FAQ

Q. How will my order ship?

A. Standard delivery within the U.S. is UPS Ground or Priority Mail. If you have a preference, or live in a rural area, simply inform us of your requirements in the 'Special Instructions' area on the order form or when ordering by phone. Canadian orders are generally sent by Postal Service. International orders are based on the services available in your country.

Q. How much will it cost to ship my order?

A. The shipping/handling charge is based on the dollar amount of your order. When shipping outside of the U.S., international rates will apply.

Q. If I want my order shipped to someone else, where does the invoice go?

A. The invoice is mailed to you.

Q. Do you have gift cards?

A. We have "With Compliments" cards. If you are sending a gift and would like one of these cards included with the order please let us know in the "Special Instructions" area. We will add your name and a brief note to the card.

Q. Do you offer gift-wrapping?

A. No.

Q. Can I make an exchange online?

A. We are unable to process exchanges online. Please refer to the Return/Exchange Policy or contact us for further information.

Q. How long will it take for me to receive my exchange?

A. Exchanges received from and re-shipped to a U.S. address are generally received back within 2 weeks from the date you sent it to us, depending upon availability. International exchanges may take from 4-8 weeks.

Q. If I do not have an original invoice can I still exchange an item?

A. Yes, we will exchange or refund even if you cannot locate your original invoice. We do ask that you contact us prior to returning the item so we can locate your original order information. We will need to know the "sold to" name on the order as well as an approximate order date. This will assist us in processing your return.

Q. Will I be charged tax on my order?

A. Sales tax is collected for orders shipped to AZ, NC (all items) and CT (clothing items less than \$50 exempt) only.

Q. Can I buy a firearm directly from Ruger?

A. No. Federal law prohibits the interstate sale of firearms to persons or entities not possessing a valid Federal Firearms License (FFL) and various other state and local permits. Ruger does not sell firearms to individuals or even to federally licensed individuals or retailers. Rather, we only sell directly to a small network of independent federally licensed wholesale firearm distributors, who in turn sell firearms to federally licensed independent retailers, who in turn sell their firearms to legally authorized retail purchasers in full compliance with all federal, state, and local laws and regulations.



RUGER®



ORDER FORM INFORMATION

MAIL COMPLETED ORDER FORM WITH PAYMENT TO:

RUGER
Sportswear & Accessories Department
271 Cardwell Road
Mayodan, NC 27027

ORDER ONLINE AT: SHOPRUGER.COM

ORDER BY PHONE: 336-949-5200

ORDER BY FAX: 928-541-8850

NAME AND ADDRESS OF PERSON PLACING ORDER.

CREDIT CARD BILLING ADDRESS:

Name _____

Street

City _____ State _____ Zip _____

Country

Email (Required for International Orders)

Daytime Phone

Name _____

Street

City _____ State _____ Zip _____

Country

Email (Required for International Orders)

Daytime Phone

Special Instructions/Comments/Discount Codes

☐ Check this box if you wish to be notified of special offers and promotions via email (be sure to provide your email address above).

[illegible]

METHOD OF PAYMENT

\$10.00 minimum credit card order (includes shipping & handling)

☐ Visa ☐ MasterCard

Please include credit card number and expiration date

[illegible]

Credit Card Number / Card Security Code

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Exp. Date (mm/yyyy)

Signature

☐ Check Enclosed ☐ Money Order Enclosed

Value of Order	Shipping/Handling*
Up to \$24.99	\$6.00
\$25-\$49.99	\$8.00
\$50-\$74.99	\$10.00
\$75-\$99.99	\$12.00
\$100-\$149.99	\$14.00
\$150-\$199.99	\$16.00
\$200-\$249.99	\$18.00
\$250-\$499.99	\$22.00
\$500-and over	\$28.00

SUBTOTAL	
Shipping/Handling for U.S. destination (see chart)	
International Orders: Shipping charges vary based on destination. You will be contacted via Email for order approval.	
CT Sales Tax - 6% for CT ship-to address only**	
Arizona Sales Tax - 9.35% for AZ ship-to address only	
NC Sales Tax - 6.75% for NC ship-to address only	
TOTAL	

* Standard delivery within the U.S. is UPS Ground and Priority Mail. If you have a preference, or live in a rural area, simply inform us of your requirements in the "Special Instructions" area on the Order Form or when ordering by phone. Canadian orders are generally sent by Postal Service. International Orders are based on the services available in your country.

** Clothing items costing less than \$50 each are tax exempt. Clothing items costing \$50 or more each are subject to 6% CT sales tax.

QUESTIONS: 336-949-5200

